Delivery Policy

We ship UK wide, please see below for different options.

# UK Standard Delivery Free UK Delivery on orders over £30 Worldwide Delivery

£3 Using Evri courier service usually dispatched within 3-5 business days

FREE when you spend over £30 (UK only).

We are not currently shipping worldwide, due to issues arising with Brexit.

# Delivery FAQs

When do you process orders?

We process orders Monday to Friday.

We cannot process orders and deliveries over the weekend or bank holidays, please allow extra time for delivery when ordering during these times.

My order has been lost , what do I do?

In the unlikely event that you do not receive your order, we will process an investigation with the courier. Please note it can take up to two weeks for this to be investigated as we have to wait for courier investigations too and you will need to wait for the outcome. If it is confirmed that the order was delivered we will not be able to o er a refund. However, if the investigation shows the order has been lost, we will offer you a re-order (stock dependant), credit or refund. For further information please contact us at **info.smoothoper8tor@gmail.com**